

Charges for sending out service or consulting engineers

valid from 1st July 2018, all prices in Euro

The following rates are for providing technical personnel in accordance with our „GENERAL SERVICE CONDITIONS“.

Conditions

Working hours: The normal working hours amount to 8 hours per day, between 8:00 and 17:00, from Monday to Friday. Travelling, preparatory, and waiting hours shall be charged as normal working hours and, where appropriate, at overtime rates.

Basic hourly rate: **110,00 Euro**

Overtime rates:

Supplements for exceeding 8 hours daily and 40 hours weekly from Monday to Friday and outside of 8:00 to 17:00:

06:00 to 08:00 and 17:00 to 19:00:		+33%
19:00 to 06:00:		+50%
Saturday:	each hour	+50%
Sunday:	each hour	+100%
Public holiday:	each hour	+175%

If the statutory daily working time of 10 hours is exceeded, additional costs, such as overnight accommodation can be incurred.

Travel and transport costs

The traveling expenses of the engineer as well as transport costs for spare parts are re-invoiced on the basis of the actual expenses.

Traveling time per hour (during normal business hours), plus any surcharges, smallest calculation unit is 1 hour.	110,00 EUR
Car travel, per kilometer	0,80 EUR
Airfare	charged at cost*
Hotel costs	charged at cost*
Taxi, parking fees, visas	charged at cost*
Daily expenses	local**
Transport costs of spare parts connected with a service assignment	charged at cost*

* German tax law prescribes a per diem allowance for food and other small expenses. A table lists the allowance per day in accordance with the time in the day (under 8 hrs, between 8 and 24 hrs, and over 24 hrs), the country and/or city where the job is located. This allowance is charged at the actual amount plus an administrative charge of 10%.

**For work activities abroad after actual expenditure plus processing surcharge of 10%. When exceeding the legal working hours (ArbZG) of currently max. 10 hours per week additional costs, e.g. Overnight costs, incurred.

Registration of working time

Hours worked by the assembly / service personnel have to be confirmed in writing by the customer, regardless of whether it concerns a warranty service or is to be paid by the client. Failing this, the records of the assembly / service personnel shall apply.

Repairs at the factory

If possible, standard devices will be repaired by replacing the circuit board, according to a cost estimate, which must be approved by the customer. Depending on the damage level, B+L calculates a percentage of the new price of the circuit board and guarantees material and workmanship for 12 months. If the board cannot be replaced, repair time shall be calculated according to the basic hourly rate.

Delivery and payment conditions

Unless otherwise stated above, B+L's terms of delivery and payment shall apply. All prices in Germany are subject to statutory value added tax. Prices are net prices. Work performed outside Germany will not be subject to VAT, provided the client has a valid VAT number.

Stated prices are net prices plus the total. VAT.